Digital posters for the AIC 2014 conference - Detailed discussion on older web-browsers or if web-browser difficulties are experienced

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(This document made for the digital poster system (http://aic2014.digitalposter.com.au/) established for the 2nd Biennial Australian Implementation Conference (AIC) - http://www.ausimplementationconference.net.au/)

Read on if: **(a) your web browser is experiencing difficulties with the digital poster system; (b) you know you are on an older web browser; or (c) you wish to update your web browser version**.

If you are using the latest or near-latest version of your web-browser (updated or installed in 2104) you should **not** need to read this document, as your browser should work well with our digital poster system (at: http://aic2014.digitalposter.com.au/). It is worth reading this document if your web browser is experiencing problems with our digital poster system; if you know you are using an older web-browser and wish to understand the restrictions such older web browsers experience when viewing digital posters; or, if you wish to update your web browser. The reason for reading this is that older web-browsers may be unable to deliver the required digital poster content and so will default to a PDF version of the digital poster, with restricted viewing capacities. For those of a technical mind, the digital poster system uses HTML5 and this emerging standard has varied coverage on older browsers. To see how your web-browser handles the digital posters, you can just view the digital posters at: http://aic2014.digitalposter.com.au/.

(a) If you are experiencing problems viewing the digital posters: We suggest that the first step you should take if you are experiencing problems with the digital poster system is to check what web-browser version you are using. If your web browser is not current, we provide instructions below about how to update the most common web browsers available today. If you are still experiencing problems viewing the digital posters, we suggest contacting: aic2014@paperlessevent.com.au.

(b) Restrictions when using the digital poster system with older browsers - limited viewing via PDF: The digital poster system we are using will allow for the easy viewing of Microsoft PowerPoint files and associated audio and video content on your web-browser. You need no other software apart from a web-browser and the digital posters are viewable on any major operating system (whether Microsoft, Apple, Linux (and Android)). If you are on an older web-browser, we strongly suggest you update the web-browser to its latest version if possible. Older browsers (especially those more than 3 years old) may have significant issues viewing the digital posters, and as a backup for those of you on such older web-browsers, there is an automated capacity for the browser to view the poster as a PDF (Portable Document Format). Such a PDF will lose a number of dynamic elements, including loss of audio, video and animations. So it will be a restricted viewing experience.

(c) Updating your browser: Each web-browser can be updated in a slightly different manner. Also keep in mind that your web-browser may be set to automatically update and is already on the latest version. Finally, updating a web-browser can bring positives and negatives, so keep in mind that updating may alter how your browser functions. Following is a list of the most currently popular web-browsers and instructions on how to check that you have the latest versions of each and if necessary how to update them. (**Note this information is offered as a guide only and is not definitive**.) We cover Google Chrome; Microsoft Internet Explorer; Mozilla Firefox; Opera Software's Opera and Apple Safari.

Google Chrome
Chrome (in 2014 was around version 35): Open Chrome. Click the Chrome menu button on the right upper side of the browser (it is a small button with 3 diagonal lines). In the resultant browser drop down box, select 'About Google Chrome'. This will open a page that near the top states the current version number as a series of numbers beneath the 'Google Chrome' heading. Note: when the page is opened Chrome will check for updates immediately. Click re-launch to apply any available update.

Microsoft Internet Explorer

Internet Explorer (IE; in 2014 was around version 11): Internet Explorer updates with Windows Update (this is a service provided by Microsoft that delivers updates for the Microsoft Windows operating system and its installed components - it is run from your computer within Control Panel>System and Security>Windows Update and should be set to update automatically and therefore you should have the latest version of IE possible for the version of Windows you have on your machine). Note that IE versions are restricted depending on the version of Windows operating system (OS) you are using. IE 11 for Windows 7 and 8.1. IE 10 for Windows 7 and 8. IE 9 for Vista and Windows 7. IE 8 for XP, Vista and Windows 7. IE 7 for XP and Vista. If you have IE 7 or 8 you may find that they do not work well with the digital poster system and so you may be delivered a PDF instead of a Microsoft PowerPoint. If this is the case, the easiest fix on your Windows machine is to choose one of Chrome, Firefox or Opera and download, install and use that web-browser in order to have the full digital poster experience. Another way forward is to check your Windows OS version against the maximum Internet Explorer version available (eg., see: http://en.wikipedia.org/wiki/Internet_Explorer_versions) and then goto the Microsoft website and download that Internet Explorer version to your machine.

Mozilla Firefox

Firefox (in 2014 was around version 30): Depending on the view you are using, either: (1) at the top left of the Firefox window click the Firefox button and go over to the Help menu and select 'About Firefox' OR, if there is no Firefox button, look along the top menu bar to the last item called Help, then open the drop down box and select 'About Firefox'. The 'About Firefox' window will open and there will be an option near the top of the webpage for checking for updates. Click the button and let Firefox check for and if needed update itself. You will need to restart Firefox after an update has run.

Opera Software's Opera

Opera (in 2014 was around version 22): To manually check for updates, open Opera. Select the Opera icon in the top left corner and in the drop down menu that appears go down to the item 'Help', then in the next drop down box that appears click on 'Check for Updates. Opera will now check for updates.

Apple Safari

Safari (in 2014 was around version 7): To manually check for updates on your computer, click on the Apple menu (next to Finder) in the upper left corner of your screen and select the Software Update Facility (which opens the Apple App Store - this will inform you of any updates available for software on your computer). You can also browse the Apple Downloads page for software, although check Safari compatibility against Apple OS version first (eg., see: http://en.wikipedia.org/wiki/Safari_version_history).

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