

**MANAGING COMPLEXITY IN PUBLIC POLICY: TOOLS FOR ANALYSIS AND RESPONSE**  
**19 APRIL 2013**

This report summarises the overall results for the course **Managing complexity in public policy: Tools for analysis and response** held on 19 April 2013.

The scores are the participants' ratings of both the course and presenter/facilitator which uses a scale of 5 where: 5 = Very good; 4 = Good; 3 = Adequate; 2 = Below Standard and 1 = Poor.

All 6 participants completed the evaluation process.

**The Overall Ratings**

<i><b>How would you rate this course in terms of:</b></i>	<b>Average</b>
1. Relevance to your work	4.33
2. Scope of material covered	4.50
3. Course content and organisation	4.33
4. Quality of group discussions	4.50
5. Quality of handouts	4.50
6. How well the course achieved its goals	4.17
7. How interesting the course was for you	4.50
8. How useful the course was for you	4.17
9. How well the course stimulated your thinking or knowledge	4.83
10. How would you recommend this course to your colleagues	4.33
11. I rate the overall quality of the course as	4.50
<b>Course Average</b>	<b>4.42</b>

<i><b>b. Please rate the facilitator on each of the following:</b></i>	<b>Average</b>
1. Facilitator's ability to generate enthusiasm for the topic.	4.83
2. Facilitator's knowledge of government	4.67
3. Facilitator's presentation of the material	4.50
4. Facilitator's competence in managing discussions	4.67
5. Facilitator's ability to stimulate your intellectual curiosity	4.83
6. Facilitator's interest in participants	4.67
7. Facilitator's use of time	4.33
8. How would you describe this facilitator to colleagues?	4.83
<b>Facilitators Average</b>	<b>4.67</b>

**COMMENTS**

Participant 4	Some material was skimmed over. I would have liked to consider/discuss more examples of theory.
Participant 6	The course had a very strong focus on unknowns more so than on how to apply tools. The course also had more content than was required on engaging with researchers and how to engage with them.