

MANAGING COMPLEXITY IN PUBLIC POLICY: TOOLS FOR ANALYSIS AND RESPONSE

29 October 2012

EVALUATION

Background

This report summarises the overall results for the full day course *Managing Complexity in Public Policy* held on the 29th October 2012.

There are two parts to the evaluation instrument. The first is the participants' ratings of both the course and presenter/facilitator which uses a scale of 5 where: 5 = Very good; 4 = Good; 3 = Adequate; 2 = Below Standard and 1 = Poor. The second part is a blank space where participants can freely write down anecdotal comments and suggestions.

Sixteen of the sixteen participants completed the evaluation process.

1. The overall ratings

How would you rate this course in terms of:	
1. Relevance to your work	4.38
2. Scope of material covered	4.13
3. Course content and organisation	4.06
4. Quality of group discussions	4.06
5. Quality of handouts	4.19
6. How well the course achieved its goals	4.31
7. How interesting the course was for you	4.13
8. How useful the course was for you	4.00
9. How well the course stimulated your thinking or knowledge	4.31
10. How you would recommend this course to fellow participants	4.06
11. The overall quality of this course	4.07
Course Average	4.15

Please rate the facilitator on each of the following:	
1. Facilitator's ability to generate enthusiasm for the topic.	4.20
2. Facilitator's knowledge of government	4.53
3. Facilitator's presentation of the material	4.27
4. Facilitator's competence in managing discussions	4.53
5. Facilitator's ability to stimulate your intellectual curiosity	4.27
6. Facilitator's encouragement of inputs by participants	4.73
7. Facilitator's use of time	4.47
8. How would you rate the facilitator to colleagues?	4.47
Facilitators Average	4.43

2. Comments

Participant 2	Really helpful to think about unknowns. What's unthinkable, what can't be put on the table and why? This is a legitimate question.
Participant 4	Very theoretical, some difficult terminology not clearly explained. The presenter was a bit too fast in presentation of material.
Participant 5	A lot of material – suggest 20 mins for morning tea and afternoon tea + a 45 mins for lunch gain extra almost half hour – cover some aspects in little more depth. Interesting day. Uncomfortable chairs though!
Participant 6	Very interesting, useful, relevant and contemporary tools.
Participant 8	Course confirmation was not sent by email so needed to request invoice separately. Makes it hard to acquit credit card expenses. Otherwise very good course, useful to my current work.
Participant 11	As an intro into tools it was good.
Participant 13	Very stimulating and interesting day. my only suggestion would be that a little more time to be spent on discussing practical examples (some of the material a bit theoretical). But overall – A very useful course which got me thinking!